

To: [REDACTED]
Cc: Juan Solorio[juan.solorio@lacity.org]; Christine Jerian[christine.jerian@lacity.org]
From: Dominique Vitti
Sent: Sat 8/10/2019 1:33:06 AM
Subject: Re: Sylmar continued Issues that are long overdo that need to be addressed
[CaseManagementPlan.docx](#)

Hi [REDACTED]
Thank you so much for your patience and partnership in getting these issues resolved. The attached document is our Case Management Plan in response to your email. As a constituent who lives in the district, I appreciate your dedication to bettering this community. Juan and I will be working collaboratively to address these concerns, but I will be your main point of contact. You can reach me Monday/Wednesday/Friday at the Sylmar Office (818) 756-8409, and Tuesday/Thursday at the Pacoima Office (818) 485-0600.

We tried to be as thorough as possible and we apologize if we missed anything. Please let us know if we did. I look forward to working with you!

Thank you and have a great weekend.

Best,

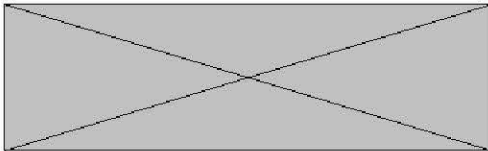
Dominique

On Wed, Jul 31, 2019 at 4:56 PM Christine Jerian <christine.jerian@lacity.org> wrote:

[REDACTED]
Thank you again for taking the time to meet with Juan and I today. I appreciated the opportunity to talk through the issues and challenges and to carve out a path for us to work together. As we mentioned at the meeting Juan will work with Dominique to research the issues you've highlighted in this email, you will hear back from them on Friday August 9. If you have any questions or concerns please do not hesitate to reach out.

All my best,

Christine



Christine Jerian, Deputy Chief of Staff

Councilwoman Monica Rodriguez, 7th District
[200 N. Spring St, Rm 455, Los Angeles, CA 90012](#)

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On Wed, Jul 31, 2019 at 9:47 AM [REDACTED] wrote:

Hello Dominique,

Thank you for your call on Monday 7/29/19, I do appreciate Ms Jerian putting me in touch with you. I will do the best I can to lay out the issues that I've tried to get help with. Some of these have been long overdo and because I started them months ago with Juan, I will include him with this email. As I did with Juan, I will try and include any phone numbers and contacts that may help you. I will also include any ideas or suggestions that may try and help to resolve some of these issues.

These are the last issues that have NOT been addressed in the last few months:

So Cal Edison Property- leased on 13876 Astoria Sylmar, CA 91342- GRAFFITI NEAR 210 FWY off of Astoria. If other past contacts needed, or conversations by phone or emails had with other I can give those to you upon request.

RESOLUTION: Get Officer Crawford involved to arrest this individual for all the thousands of dollars he has vandalized (as per stated by a So Cal Rep who doesn't have time to be on Graffiti Patrol)

RESOLUTION: MAKE BUSINESSES THAT LEASE PROPERTY FROM SO CAL EDISON BE HELD MORE RESPONSIBLE TO CLEAN UP PROPERTY OF GRIFFITI, AND NOT JUST LEAVE IT FOR LONG PERIODS OF TIME. ARREST INDIVIDUALS WHEN AND PROSECUTE THEM.

Mobil Gas Station at 13617 Foothill Blvd Sylmar CA 91342- GRAFFITI on storage container of roof one container facing Hubbard St toward the back near car wash. The 2nd container is facing the 210 fwy near fire road BUT on MOBIL Property.

RESOLUTION: MORE LIGHTING AT MOBIL IN BACK LOCATION AND HAVE INDIVIDUALS ARRESTED WHEN SEEN ON CAMERAS.

Mobil Gas Station at 13617 Foothill Blvd Sylmar CA 91342-HOMELESS ENCAMPMENT- off of the fire rd, near the Hubbard St onramp, with numerous Home depot, and 99cent and VONS store shopping carts. I have seen one of the individuals that I believe are doing MUCH of the GRAFFITI coming from this location. I do have a photo of this individual tagging a wall on Foothill Blvd near Maclay on 7-25-19 @9:18am (moniker: "SANE"). This guy is considered dangerous. I've been told by numerous neighbors, that he has approached them in a very scary, strange scary manner.

RESOLUTION: CLEAN UP HOMELESS ENCAMPMENT

76 Gas Station 13131 Maclay St Sylmar CA 91342 -Graffiti (Constantly) on wall near fire Road. AND ILLEGAL DUMPING.

Trash I reported months ago, has never gotten picked UP. I'm not sure if this is an issue to debate if its City property OR CAL Trans responsibility. The Fence at this location is in need of repair as well. This is ANOTHER path where the same individuals (HOMELESS AND THIEVES) are walking to do the major vandalism and destruction of property.

RESOLUTION: Fix fence and enclose trash dumpsters.

These are the most recent NEW issues that I need HELP with. These issues have been popping up now on a REGULAR basis within the last MONTH.

Dennys, Sylmar Plaza 13201 Gladstone-HOMELESS ENCAMPMENT-Near the fire Road before entering the 210 freeway east bound. This is the second time we needed to get police involved in this location. Drug paraphernalia, bloody knives, feces, used syringes etc was cleaned out by the City. Now that this encampment has started, more illegal dumping is accumulating bedframes and mattresses along the fence near the Recycling center. Directly across the street from Dennys in a residential area. Trash was discarded from the dumpster, onto the City sidewalk with shopping carts full of trash as well.

RESOLUTION:CLEANUP HOMELESS ENCAMPMENT, GET SHOPPING CENTER OWNER TO CUT BACK ALL THE TREES AND BRUSH IN THIS LOCATION AND HOLD OWNER RESPONSIBLE TO TO KEEP THIS AREA CLEAN., SO THAT NO ONE CAN HIDE IN BRUSH. MAKE IT SAFE FOR PEDESTRIANS TO BE ABLE TO WALK ON THE CITY WALKWAY.

Dome Pochana, 13191 Gladstone Sylmar CA 91342- ILLEGAL DUMPING and non compliance of businesses cleaning up Dumpsters. The last thing we need is a VERMON and rat infestation problem. Cardboard boxes were left for days.

RESOLUTION: FINE THESE BUSINESS OWNERS WHO LEAVE THESE AREAS A MESS.

DeeDees 13207 Gladstone, Sylmar CA 91342-GRAFFITI AND ILLEGAL DUMPING

Fitness 19 13227 Gladstone St Sylmar, CA 91342-GRIFFITI (CONSTANTLY) AND ILLEGAL DUMPING

Value Center Thrift Store 13229 Gladstone Sylmar CA 91342-GRIFFITI AND ILLEGAL DUMPING

99 CENT Store 13237 Gladstone Sylmar CA 91342-GRIFFITI AND ILLEGAL DUMPING

RESOLUTION: Again, if you were to pull up the last year of 311 entries for Graffiti alone in this area, you will see that it definitely has become TOTALLY out of control. If businesses would get involved and NOT JUST DRIVE BY THE GRAFFITI AND REPORT ANYTHING THEY SEE WITH PHOTOS IF POSSIBLE. THESE CRIMINALS CAN BE CAUGHT AND PROSECUTED. I was told by a So Cal Edison Rep that LAPD does NOT have time to arrest Graffiti vandals. These are the various Penal Codes I found regarding Vandalism

594 PC MISDEAMEANOR AND/OR A FELONY

640.7 PC- VANDALIZING ON OR NEAR A HIGHWAY

640.8 PC

SYLMAR CENTER-OWNER (UNKNOWN NAME BUT PHONE NUMBER #818-788-2570)

The owner of Sylmar Center should make the businesses to be held more liable and responsible to do the upkeep for example: to fix the chain link fence behind, Value Center along the Fire Road. PUT MORE LIGHTING AND CAMERAS. This again is where Homeless people are walking, living, throwing garbage and leaving shopping carts in or around about certain areas of Sylmar.

RESOLUTION:

All of the business should be enforcing the collection of all their own shopping carts. I've heard of patrons at shopping centers who pay 50 cents to use a shopping cart, then when shopping cart is returned the money gets returned. I heard of stores in Oxnard that use this type of shopping cart retrieval. AGAIN, The City needs to create an Ordinance that is illegal for Shopping carts AND FLATBED CARTS to be removed by HOMELESS for the purpose of storing personal or Trash use. Does anyone really know how well are these carts actually cleaned and decontaminized once they've been retrieved? This is why it should be ILLEGAL to be removed from these locations.

These are some of the names and phone numbers of Supervisors that I've called when SHOPPING CARTS ARE FOUND LEFT IN THE NEIGHBORHOOD. BUT BUSINESSES NEED A LETTER FROM CITY OFFICIALS ENFORCING THAT THEY HIRE A COMPANY OR THEIR OWN EMPLOYEES PICK UP THESE SHOPPING CARTS.

HOME DEPOT-KIM CHERNEY MANAGER 818-322-8429 I have actually texted her with a picture and location of left CART.

99 cent Store-Giovani OR Freddy 818-367-0461 Per Freddy he states they have the locking system on their shopping carts, but that it's NOT working. They use a Company by the name of but again, if they don't pick up these shopping carts within a reasonable time frame, homeless individuals grab them and use them as a trash container.

Vons Manager Dave-13730 Foothill Blvd, Sylmar CA 91342 818-367-1849

In the last week, we've had helicopters flying over head within a 5 mile radius at least 5 times this week alone. Many of us in the neighborhood have the doorbell RING app/camera. In the last two weeks there has been an increase of homelessness walking the neighborhood, unknown persons, some actually been seen on camera wearing dark clothing with hoodies tagging up walls. Some just acting as if they are lost and actually looking into windows. As I talk to business owners on Foothill, I've been told of store windows being broken and their store burglarized as well (numerous times) at Coffee and Cream 13739 Foothill Sylmar CA 91342. Panda Express was burglarized last week. I've spoken to the Manager at Vons. I've expressed concerns shopping at Vons day or Night because of the thieves in broad daylight come and steal food, or liquor. Yes, I know there is now a hired Security officer but he is NOT Armed. Rite Aid 13803 Foothill Blvd Sylmar CA 91342 a seriously Homeless 5150 individual walked in Rite Aid and stole food and drinks, security ran out saw the individual run up Sayre, then ran back down to Harbor Freight. But again, by the time LAPD is dispatched to these locations it's not considered a HIGH PRIORITY.

RESOLUTION: WE NEED MORE OFFICERS! WE NEED TO CLEAN UP THE SAME REPEAT OFFENDERS WHO KNOW THAT WILL CONTINUE TO GET AWAY WITH THESE CRIMES, BECAUSE THEY KNOW THAT LAPD IS NOT NEAR BY.

Lastly, Traffic related Issues that need to be addressed.

On Hubbard as you get off the 210 freeway, BOTH EAST AND WESTBOUND ENTRANCES AND EXITS- Motorist are blocking Hubbard street exit.

RESOLUTION -STREET NEEDS TO BE PAVED NO BLOCKING and hopefully a Motor officer assigned to this location to start citing these motorists.

On Hubbard St between Eldridge and Gladstone, because of BOTH NEW housing projects, Motorist are using the alleys between Eldridge and Fenton as a HIGHWAY and for speeding.


RESOLUTION: SPEEDBUMPS and someone from the City needs to come out and survey the problem.

Illegal dumping - in the alleys between Eldridge and Fenton

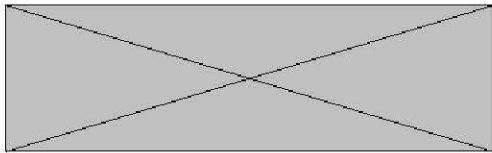
RESOLUTION: HAVE THE CITY POST SIGNS AT THE ENTRANCES OF ALL 4 OF THESE ALLEY ENTRANCES . NO ILLEGAL DUMPING, ALL WILL BE PROSECUTED WITH THE 374.3 PC sign

When Franklin worked in the Sylmar office, he put in a request for LIGHTING in the alleys between Eldridge and Kismet. I was told at that time new light post were to be replacing the wood poles, as of today weve still been waiting. Can you PLEASE do a follow up on this and see about lights being installed here.

Thank you in advance for trying to HELP me cleanup Sylmar. I know it has NOT been easy especially with the Homeless issues, but I truly believe in staying positive and working together for the good of all. Please call me if you have any questions 88-632-2292 . I apologize for speeling errors.


Have a blessed day

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Dominique Vitti, Caseworker

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